

RECEIPT PROCESSING SYSTEM AND METHOD

ABSTRACT

The present invention provides a system and method for retrieving a copy of an original
5 receipt by merchants to avoid chargebacks on legitimate sales. In a preferred embodiment, a receipt
is printed that contains machine-readable information, such as bar codes or other suitable machine-
readable information. The receipt is scanned to provide an electronic copy that is stored in one or
more memories. The receipt is retrievable by use of the machine-readable information that may
include credit card number, date, amount, and the like. In one preferred embodiment, the stored
10 information is made available through a website to the purchaser who can obtain online a copy of
the receipt to thereby avoid the time and cost of unnecessary chargebacks. In another preferred
embodiment, a processor handles the chargeback inquiry so the merchant does not need to respond
to chargeback inquiry requests.

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